

Children Come First Parent/ Family Exit Survey

We hope that the time you have spent with us at Ranchlands Children Come First has been a positive experience for your child and your family. We would appreciate it if you took a few minutes to give us some feedback about what pleased you in some areas in which you feel we could improve our performance. Our focus is always to provide the best possible environment for the children in our care, and your comments will give us insight into areas where we could enrich our program.

1. How old was child when you first enrolled in the centre? _____
2. How is your child now? _____
3. As a new parent, how satisfied were you with the orientation you received?

4. Have you been satisfied with the care your child has received at the centre as well as our ability to provide a healthy and safe environment? _____
5. Did you feel the program met your child's needs emotionally, socially, intellectually, physically, and creatively? Please provide examples.

6. Did you feel that the staff were friendly, respectful, and professional in their communications with you? _____
7. Was there a welcoming atmosphere in the centre and did you feel that you and your extended family were able to make spontaneous visits? _____

8. Did you feel that you were adequately informed about events, parent meetings, and information related to the centre through newsletters, bulletin boards, telephone calls and so on? _____
9. Did you feel that the supervisor and board of directors were responsive to any concerns or issues that were important to you? _____
10. Did you feel that you had ample opportunity and encouragement to participate in the centre if you wanted to? _____
11. Did you feel the physical environment (indoors and outdoors) was suitable and that adequate toys and materials were available? _____
12. Would you recommend our centre to another parent? _____

Additional Comments?
